Appln. No.: 10/522,632 Response dated June 24, 2010

Reply to Office Action dated April 12, 2010

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

Atty. Docket No.: 007511.00014

Andrea CALVI et al.

Serial No.: 10/522,632 Group Art Unit: 2442

Filed: January 24, 2005 Examiner: Benoit, E.

For: METHOD AND SYSTEM FOR Confirmation No.: 7405

MONITORING THE QUALITY OF SERVICE IN TELECOMMUNICATION NETWORKS, COMPONENTS AND COMPUTER PRODUCTS THEREOF

AMENDMENT

U.S. Patent and Trademark Office Mail Stop RCE Randolph Building 401 Dulany Street Alexandria, VA 22314

Sir:

In response to the Final Office Action mailed April 12, 2010 and in conjunction with the RCE being filed herewith, please amend the instant application as follows:

Amendments to the Claims are reflected in the Listing of Claims, which begins on page 2 of this paper.

Remarks begin on page 9 of this paper.

Please charge any fees due, and credit any overpayments made, to Deposit Account No. 19-0733. Any necessary extensions of time are hereby requested.